Shipping and Payment Policy

At Kojaman, we prioritize customer satisfaction by offering a transparent and convenient shopping experience. Please review the following terms regarding shipping and payment:

Free Shipping

We offer free shipping on all orders equal to 400 AED or more. No additional delivery charges apply to qualifying orders.

Delivery Fee for Orders Below 400 AED

For orders with a total value less than 400 AED, a flat shipping fee equal to 50 AED will be applied at checkout.

Payment Upon Delivery

We offer a try-before-you-pay policy to ensure full customer satisfaction:

- Payment is made upon delivery. - Customers may choose to pay via cash or credit/debit card after receiving and trying the items.

If you have any questions regarding this policy, please contact our customer service team.