TERMS AND CONDITIONS

Welcome to KOJAMAN. By accessing or using our website, you agree to comply with and be bound by the following terms and conditions. Please read them carefully before using our services.

1. GENERAL INFORMATION

Kojaman is a fashion brand specializing in stylish and high-quality plus-size clothing. These Terms and Conditions govern your use of the website and services offered.

2. ELIGIBILITY

You must be at least 18 years old to use this website or place an order. By using this site, you represent and warrant that you meet this requirement.

3. PRODUCTS AND ORDERS

- All products are subject to availability.
- Product descriptions and pricing are subject to change without notice.
- We reserve the right to refuse or cancel any order at our sole discretion.
- Orders placed incorrectly due to user error will not be our responsibility.

4. PRICING AND PAYMENT

- All prices are listed in AED (United Arab Emirates Dirham).
- Prices include applicable taxes unless stated otherwise.
- For orders equal to or above 400 AED, shipping is free.
- Orders below 400 AED incur a flat delivery fee of 50 AED.
- Payment is due upon delivery, and customers may choose cash or card payment after inspecting the items.

5. RETURNS AND EXCHANGES

- Items may be returned or exchanged in accordance with our Return Policy.
- Products must be unused, unwashed, and returned in original packaging.
- We reserve the right to reject returns that do not meet these conditions.

6. SHIPPING POLICY

- We aim to deliver all orders in a timely and efficient manner.
- Shipping times may vary based on your location and availability of items.
- Delays caused by third-party couriers are beyond our control.

7. PRIVACY POLICY

- We value your privacy. Please review our full Privacy Policy to understand how your data is collected, used, and protected.

8. INTELLECTUAL PROPERTY

- All content, images, logos, and designs on our website are the property of Kojaman and are protected by intellectual property laws.
- Unauthorized use, reproduction, or distribution is strictly prohibited.

9. LIMITATION OF LIABILITY

- Kojaman is not liable for any indirect, incidental, or consequential damages resulting from the use or inability to use our website or products.

10. CHANGES TO TERMS

- We reserve the right to modify or update these Terms at any time without prior notice.
- Continued use of the site after changes implies acceptance of the new Terms.

11. GOVERNING LAW

These Terms and Conditions are governed by the laws of the United Arab Emirates.